

Parental/Guardian Complaints

-POLICY-

Parents/guardians having complaints regarding their children's problems at school, are encouraged to first contact the employee concerned. If satisfaction is not gained, such complaints should then be forwarded to the employee's supervisor. If satisfaction is still not gained, then such complaints should be made to the Superintendent of Schools or designate. Finally, if satisfaction is still not gained, then such complaints should be made in writing to the Board in accordance with Policy No. 500.0, Appeals Procedures Bylaw.

Trustees or personnel receiving complaints should direct the parent/guardian to follow the procedures outlined above.